**Monday 26th September**

12:00-13:00 lunch

13:00-15:00 presentations and workshops

15:00-15:30 coffee break

15:30-17:00 presentations and workshops

19:00 Dinner

**Tuesday 27th September**

9:00-10:00 presentations and workshops

10:00-10:20 coffee break

10:20-12:30 presentations and workshops

12:30-13:30 lunch

13:30-15:00 presentations and workshops

15:00 coffee

(15:30-16:30 Swedish Drug Information Centers’ collaboration)

**Presentations (suggestions):**

* **Inquirer Satisfaction** (Torben Laursen, Aarhus, Denmark):
* **Adverse Cutaneous Skin Reactions and Drug Hypersensitivity** (Eva Wikström Jonsson & Diana Rydberg???, Stockholm, Sweden)
* **Pharmacokinetics after gastric bypass** (Pål-Didrik Hoff Roland, RELIS, Norway):
* **Use of SSRI/SNRI and the risk of pulmonary hypertension during pregnancy** (Anna Sandqvist, Umeå, Sweden)
* **Umeå Drug Information Center (Elinor) celebrates 25 years!** (Pia Seidel???, Umeå, Sweden):
* **Drug Information service to patients and the public. Start-up of telephone service to pregnant and breastfeeding women in addition to our established internet service for patients and the public.** (Jan Schjøtt???, Relis Midt, Norway)
* **Update on academic detailing (KUPP) in Norway by RELIS and clinical pharmacology departments.** (Jan Schjøtt???, Relis Midt, Norway)
* **Drug induced QT prolongation** (Marine Andersson???, Stockholm, Sweden)
* **Natural drugs, herbs and supplements (e.g. herb-drug interactions, regulatory aspects etc) (who??)**
* **Pharmacy related topics (e.g. drug administration, pharmaceutical formulations, drug stability and compatibility)** **(who??)**
* PHARAO, pharmacodynamic interactions: (Marine Andersson, Stockholm, Sweden)

**Workshops (suggestions):**

* **International and National Collaborations between Drug Information Centers** – (e.g. Relis database). What are the strengths (and weaknesses) of our individual centers? Specific areas of expertise at the centers? Exchange of information? Extending the cooperation of our internet resources and databases? Who can we contact for support?
* **PR Strategy**: How do we get in touch with health care personnel - experiences, possibilities and challenges?
* **Searching the literature**: different sources used for different questions (adverse drug reactions, pharmacokinetics, drug interactions, pregnancy, breast feeding, drug therapy, therapeutic drug monitoring).
* **Quality assurance**: Workflow, searching the literature, education program for doctors and pharmacists undertaking their specialty training in Clinical Pharmacology, etc.